

FAQ

What is the Countywide Free Bus Transfer Program?

The Countywide Free Bus Transfer Program is a regional program designed to make travel across San Joaquin County easier and more affordable. Riders who purchase an eligible Day Pass or monthly pass listed below can receive free transfers between participating transit services, for that day.

What kind of ticket or pass do I need?

Riders must purchase an eligible Day Pass (from San Joaquin Regional Transit District (RTD), Lathrop Transit, Manteca Transit, Escalon eTrans, Lodi GrapeLine, Tracy Tracer, or Ripon Blossom Express) which includes **a day pass** or **a monthly pass** through a participating transit provider to receive the free transfer benefit.

Which transit providers are participating?

Participating transit providers include:

- Lathrop Transit
- Manteca Transit
- Escalon eTrans
- San Joaquin Regional Transit District (RTD)
- Lodi GrapeLine
- Tracy Tracer
- Ripon Blossom Express

Do single ride passes qualify?

No, single ride passes **do not** qualify for the free transfer program. Riders must purchase an eligible day or monthly pass (from San Joaquin Regional Transit District (RTD), Lathrop Transit, Manteca Transit, Escalon eTrans, Lodi GrapeLine, Tracy Tracer, or Ripon Blossom Express) to receive the transfer benefit.

How many free transfers do I get?

Riders receive free transfers throughout the day to another participating transit service at no additional cost per eligible day pass. If a monthly pass is used, they receive free transfers throughout the day at all remaining transit organizations.

How do I use this through the Vamos Mobility app?

Riders can purchase eligible day or monthly passes through the Vamos Mobility app. Once an eligible pass is purchased, the rider would then show to the bus operator and then be able to use the free transfer benefit between participating transit services.

Can I use this in both directions?

Yes, a rider is able to from one jurisdiction to another and back with the RTD day pass.

What happens if my transfer is not accepted?

If your transfer is not accepted, please contact the respective transit operators.

Who do I contact with questions?

Please refer to the program webpage contact information section for rider support and program questions.

What do I do if I am taking the RTD Metro Hopper and need a transfer?

Visit your local transit station based on your participating transit provider and request an RTD Day Pass for transfer use if you have already purchased a Day Pass from a participating transit organization. RTD does not provide bus tickets for transfers.

Transfer Scenarios Table

Example Trip – Stockton to Tracy

Trip from Stockton to Tracy using an RTD Day Pass or RTD Monthly Pass.

The customer takes their trip to Tracy as they normally would. They would then present the RTD Day Pass to the Tracy Tracer bus operator for transfer eligibility.

Example Trip – Tracy to Stockton

A customer goes to either the Tracy Transit Station or an eligible Tracy Tracer bus and shows their eligible day or monthly pass to the bus operator. The bus operator would then issue an RTD day pass. The customer would then board an RTD Hopper bus and show their RTD day pass to travel at no additional cost.