



CITY OF MANTECA

YEAR-IN-REVIEW

2024

CITY MANAGER INTRODUCTION

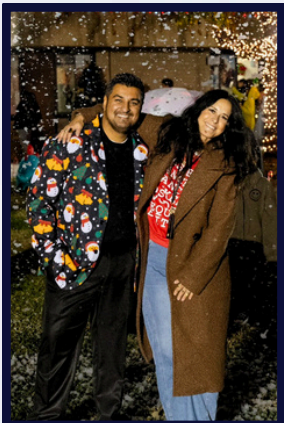


City Manager, Toni Lundgren

As we wrap up 2024, I couldn't be prouder of what we've achieved together as Team Manteca! From passing Measure Q to completing major infrastructure projects and hosting over 100 citywide meetings and events, this year was all about hard work and transformation. We couldn't have done it without our dedicated City Council, staff, and community members.

The passage of Measure Q is especially exciting. It's a chance to improve roads, strengthen public safety, and enhance community programs and amenities. Stay tuned for updates on how Measure Q is making a difference!

Looking ahead to 2025, we've got big plans: Exciting economic development updates, a new police department design, breaking ground on splash pads, and more. Together, we'll turn these goals into results and keep Manteca moving forward. Let's make it another great year!



Mayor, Gary Singh

Mayor Singh's Message

As Mayor, I'm excited to reflect on all we've accomplished together in 2024. With the support of our hardworking City Council, we focused on stabilizing finances, boosting economic growth, tackling homelessness, expanding housing options, planning key infrastructure upgrades, and improving our facilities.

This Year in Review highlights the incredible progress we've made, thanks to the dedication of our City staff and the engagement of our residents. Together, we're making Manteca stronger, more vibrant, and ready for the future. Let's keep the momentum going as we continue building a community we can all be proud of.

– Mayor Gary Singh





CITY OF MANTECA

YEAR-IN-REVIEW

2024

MAYOR GARY SINGH AND YOUR MANTECA CITY COUNCIL



Charlie Halford
Vice Mayor



Jose Nuño
Councilmember



Gary Singh
Mayor



Dave Breitenbucher
Councilmember



Mike Morowit
Councilmember



CITY COUNCIL GOALS & PRIORITIES

1. Plan for Updating City Infrastructure and Facilities
2. Economic Development & Vitality
3. Public Safety
4. Expand Homelessness & Housing Options and Solutions
5. Stabilize City Finances

ELECTION RESULTS

The City swore in **Councilmember Regina Lackey** for District 2 and **Vice Mayor Charlie Halford** for District 1.



COMMUNITY OUTREACH



The Manteca Mayor, City Council, Staff, and volunteer community members participated in community outreach events on public safety, economic development, and homelessness, while advocating for Measure Q to support the community's needs.

FY 24-25 BUDGET



ARPA funds were used to give the City important resources, fix roads on Yosemite Ave, clean up alleyways, improve public safety, and support the Utility Acceptance Program to help residents in need, providing crucial support to the Manteca community.

LOBBYING EFFORTS



Council lobbying efforts supported State Route 99-120, McKinley Interchange improvements, and requested 2 federal earmarks on the Real Time Crime Center and expansion of animal shelters.



CITY OF MANTECA YEAR-IN-REVIEW 2024

CITY MANAGER'S OFFICE

We're excited to celebrate the completion of Manteca's first Level Up Leadership Academy! Designed to strengthen leadership and collaboration, this initiative empowers our team to better serve and enhance the community.

LEVEL UP LEADERSHIP ACADEMY



COMMUNITY OUTREACH



The CMO prioritized community engagement through social media, hosting Facebook Live events and sharing various posts. Additionally, City employees participated in a social media training to further their content creating skills.

FUTURE IS BRIGHT EVENT



City Manager Toni Lundgren spoke at the "Future Is Bright" event, highlighting Manteca's future, recent developments, and key partnerships in San Joaquin County.

HIGHLIGHTS

- Completed Communitywide Sales Tax Measure Education
- Brought three Cannabis Community Benefit Agreements to Council for adoption

FILLED KEY POSITIONS

- Stephanie Van Steyn, Director of Human Resources
- Stephen Schluer, Police Chief, Sworn In
- Carl Cahill, Interim Deputy Planning Director





CITY OF MANTECA

YEAR-IN-REVIEW

2024

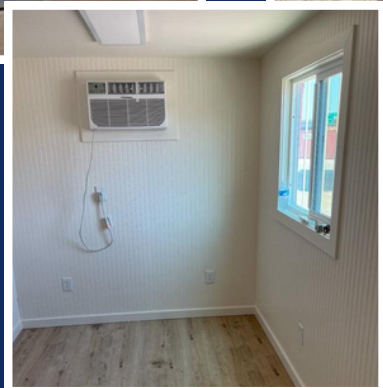
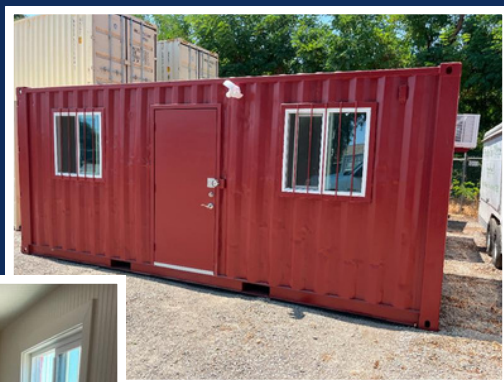
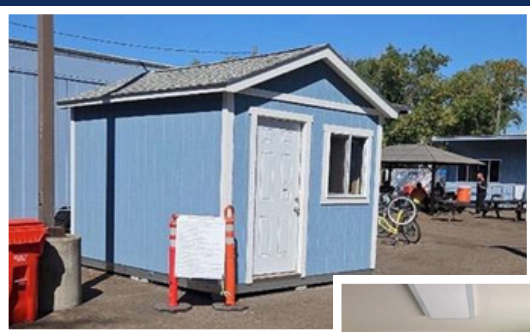
HOUSING & HOMELESSNESS

UNSHELTERED EMERGENCY CENTER UPDATE (555 INDUSTRIAL)

- Two modular dormitory units, providing 25 shelter beds for men and 25 for women, began offering overnight services in April 2024.
- The City expects a third dormitory unit to be added.
- The City received a donation of eight refurbished 8x20 ft containers from Fresh Starts Charity, which will be used for transitional housing.



ESTABLISHMENT OF APPOINTMENT ROOM



Manteca has been partnering with San Joaquin County Behavioral Health Services, to establish services including individual, group, and family therapy (in-person and telehealth), medication management, psychiatric evaluations, psychological testing, and comprehensive behavioral health treatment.

OUTREACH EFFORTS WITH MANTECA PD



- Street Outreach Teams
- Crisis Response Units
- Local Shelter Partnerships
- Facebook Lives
- Hunger and Homelessness Appreciation Week



GRANT AWARDS

The City secured \$167,575 in federal pass-through funds to support navigation center development for the construction of the navigation center.



CITY OF MANTECA

YEAR-IN-REVIEW

2024

CITY CLERK'S OFFICE

YOUTH IN GOVERNMENT DAY

The City of Manteca hosted its third annual Youth in Government Day this past October. This event provided local high school students with the opportunity to observe local government in action, take a guided tour of the city, and engage in an interactive learning experience about how the city operates.



HIGHLIGHTS

- The City held 17 Regular Council meetings and 24 Special meetings.
- PRAs completed: 446
- The City Clerk's office supported recruitment efforts for City boards and commissions.



2024 GENERAL ELECTION

SWEARING IN OF 2024 ELECTED COUNCILMEMBERS



Charlie Halford & Regina Lackey

COMMUNITY OUTREACH

The City Clerk's Office created educational videos about the 2024 Election and the recruitment process, promoting community engagement



BOARDS AND COMMISSIONS MIXER

The 2024 Manteca Boards and Commissions Mixer, held at the Manteca Transit Center, to "taco" bout community service.





CITY OF MANTECA

YEAR-IN-REVIEW

2024

FINANCE DEPARTMENT

HIGHLIGHTS

- Measure Q passed by the voters
- Backlog of Audits complete
- Filled vacancies in key positions
- Evaluating all current fee structures and rates
- Continuing to pursue revenue enhancement efforts
- Overhaul of the annual budget process and document
- Launched ClearGov Financial Transparency app
- Caught up on back log of AB 1600 (Mitigation Fee Act) annual reports

TRAININGS

The Finance Department participates in numerous training sessions annually to enhance their financial skills and knowledge.

- California Society of Municipal Finance Officers
- Government Finance Officers Association
- Tyler-Connect

WE ARE FULLY STAFFED

The Finance Department is fully staffed for the first time in years, with new additions including Finance Director Shay Narayan, Assistant Finance Director Matthew Boring, and Accounting Manager Melissa Munoz.



COMMUNITY OUTREACH

FACEBOOK LIVE POLICE, FIRE, AND FINANCE UPDATES



FACEBOOK LIVE ROADWAY MAINTENANCE & INFRASTRUCTURE



The City of Manteca's Finance Department has expanded outreach through Facebook Live sessions with Police, Fire, Engineering, and Public Works, providing real-time updates and fostering direct community engagement to enhance transparency.



CITY OF MANTECA

YEAR-IN-REVIEW

2024

MEASURE Q PASSES!

Thanks to voter support, Measure Q—a 3/4-cent local sales tax—is now in effect, bringing much-needed funding to improve roads, enhance public safety, and expand community amenities in Manteca.

Expected to generate \$10–\$13 million annually, Measure Q addresses our city’s most pressing needs. **While the new 9% sales tax rate took effect on January 1, the City will begin receiving funds by end of 2025.** Essentials like groceries and prescriptions remain exempt, keeping the cost affordable—less than a penny per dollar spent.

Measure Q funds stay local, with added contributions from tourist spending. A Citizen Oversight Committee and annual audits will ensure accountability. Stay tuned for updates as we turn this investment into real, visible improvements for Manteca!



A ¾-CENT SALES
TAX INCREASE
MEANS



AN EXTRA ¾ OF A
PENNY FOR EACH
TAXABLE
DOLLAR SPENT



THIS DOESN'T APPLY TO



PERSONAL SERVICES



MEDICAL



GROCERIES



MEDICINE



REAL ESTATE



CITY OF MANTECA

YEAR-IN-REVIEW

2024

HUMAN RESOURCES

CULTURAL DAY

HR participated in the City's Cultural Day by embracing the French Culture with different props and French dishes.



HIGHLIGHTS

- Human Resources processed 8 new hires, 5 promotions, 2 re-hires and 4 reclasses over the past months.
- Hosted Annual Health & Safety Fair
- Implemented employee development training opportunities
- Promoting participation in the Fun Committee, Spirit Week Events
- Participated in UOP Engineering school job fair and Manteca High School Career Fair
- Assuring compliance with all labor OSHA and employee regulations



WELCOME TO THE TEAM

Human Resources is pleased to welcome Stephanie Van Steyn as the new Director of Human Resources. Stephanie brings valuable experience in HR leadership, and we are excited to have her guide our team forward.



WELCOME TO THE TEAM

Human Resources welcomed a new HR Manager, Manuel Sandoval. Manuel has many years of experience in the Public Sector and has served in both the Human Resources and Finance Departments. His experience is a great asset to the team.





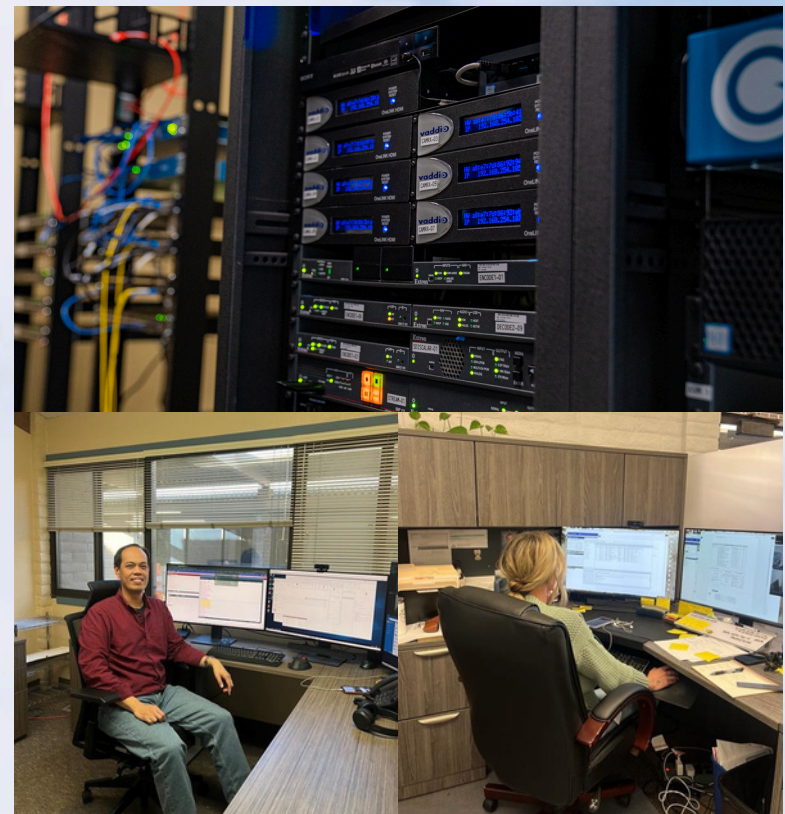
CITY OF MANTECA

YEAR-IN-REVIEW

2024

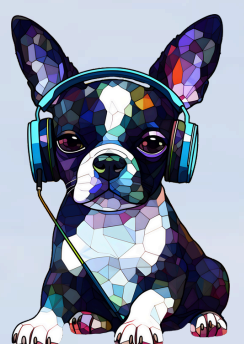
IT & INNOVATION

- **Municipal Information Systems Association of California (MISAC) Quality Award**
 - IT received the MISAC Quality Award, recognizing the City's excellence in technology, innovation, and service.
- **FY 2024 State and Local Cybersecurity Grant Program (SLCGP)**
 - Secured a \$250,000 cybersecurity grant to strengthen our security measures.
- **AI Policy Development:**
 - Developed a new Artificial Intelligence policy ensuring responsible use of AI technology in City operations.
- **Office 365 Migration**
 - The City departments have been migrated over to Microsoft Office 365, which enhances collaboration, improves scalability, strengthens security, and simplifies system management.
- **Fiber Upgrades**
 - City Hall is now fully connected via fiber optic cabling, with remote sites linked through fiber optic for faster, more reliable network performance.
- **Project Support (Accela & Badger):**
 - Provided key tech support for the Accela project (Development Services) and the Badger project (Public Works), streamlining processes for Finance and ensuring accurate data integration.



COMING SOON

- Intranet
- IT Strategic Plan





CITY OF MANTECA

YEAR-IN-REVIEW

2024

ENGINEERING

MCKINLEY AVENUE INTERCHANGE RIBBON CUTTING



The McKinley Avenue Interchange finally opened up on June 12th, 2024! This project has improved traffic flow and connectivity, making commuting much smoother for our community. Thanks to everyone involved, especially our dedicated #TeamManteca engineers, for their hard work in making this project a reality.

LATHROP RD PAVEMENT IMPROVEMENT PROJECT



- Completed: November 21, 2024 – December 10, 2024
- Complete striping, pavement marking, and traffic signage installation.
- Complete Accessible Pedestrian Pushbutton installation



RETROACTIVE TRAFFIC SIGN PROJECT



Updated the existing traffic signage at various locations to meet the current retroreflectivity standards.

LOUISE AVE. PAVEMENT IMPROVEMENT PROJECT

- Completed: June 2024 – October 2024
- Complete pavement improvements, bike lanes, ADA curb ramps, striping, and signage installation.



SR 99-120 CONNECTOR PROJECT

- The San Joaquin Council of Governments and its partners broke ground on the State Route 99/120 Connector project.
- The improvements over the next two years or so will also improve traffic safety, reduce traffic congestion, lower greenhouse gas emissions, and improve air quality





CITY OF MANTECA

YEAR-IN-REVIEW

2024

PUBLIC WORKS

TRANSIT

- Fixed Route Ridership: Up 18% from last year
- 2024 FTA Triennial Review was successfully completed
- Acquired 2 New Transit Buses
- New Electric Van and Charging Station
 - First electric van for Dial-a-Ride service!
- Youth Ridership: 20,979 trips in 2024



FACILITIES MAINTENANCE & FLEET

- Facilities Driveway Project completed
- Repair Work Orders Completed: 2,150
- Labor Hours: 5,167
 - This was accomplished with only 4 technicians for most of the year
- New Inventory Additions:
 - 21 light/medium-duty trucks
 - 9 heavy-duty trucks
 - 7 off-road vehicles
- Public Works Class B Driver Training
 - Fleet and Solid Waste partnered with the California Highway Patrol (CHP) to provide Class B driving training to 91 City of Manteca Public Works employees, each receiving a certificate upon completion.



Zach Teunissen was Employee of the Quarter! He has been at the City of Manteca for 6 years and continues to go above and beyond!

STREETS

- City crews conduct monthly street sweeping across over 300 miles to keep roadways clean and prevent debris from entering storm drains.
- The 2024 Annual Pavement Maintenance Project, aimed at improving road conditions.
- 172 Asphalt Repair Projects
- 32 Tons of Asphalt Used to Fill Potholes
- 100 Street Lights Repaired
- 186 Tons of Leaves Collected



CURB RAMP CONSTRUCTION





CITY OF MANTECA

YEAR-IN-REVIEW

2024

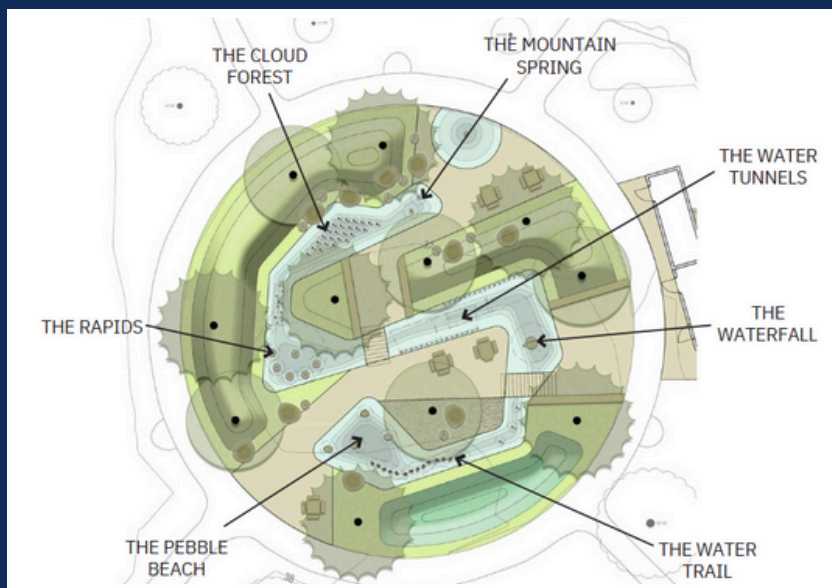
PUBLIC WORKS

WATER & WASTEWATER

- The Water Quality Control Facility (WQCF) staff partnered with San Joaquin County Office of Education (SJCOE) to remove weeds and vegetation around the storage pond.
- Issued annual water quality report on source, safety, and content.
- Maintained 17 groundwater wells
- Advanced Waste-to-Fuel Program converting wastewater solids to renewable energy.
- Installed smart lids on sanitary sewer maintenance holes to prevent sanitary overflow
- Upgraded wastewater treatment facility for improved capacity and efficiency



PARKS



- Approved Design for Woodward Splashpad
- Installed a Cricket Pitch at Doxey Park
- Golf Course improvements



SOLID WASTE

- Solid Waste had a Community shred-it event on April 27th where they serviced 445 cars.
- City crews conduct monthly street sweeping across over 300 miles to keep roadways clean and prevent debris from entering storm drains.
- Hosted three clean-up events, quarterly clean-ups will remain ongoing
- Three Cart Weekly Collection





CITY OF MANTECA

YEAR-IN-REVIEW

2024

RECREATION & COMMUNITY SERVICES

SENIOR CENTER SPOTLIGHTS



The Senior Volunteer Appreciation Dinner honored over 75 volunteers. Congratulations to Patrick Malone, the 2023 Volunteer of the Year.



On June 19th, the Manteca Senior Center celebrated Juneteenth with a cultural event featuring art, music, dancing, historical videos, food, and more.

YOUTH SPORTS



- Tiny Tots T-Ball
- Tiny Tots Basketball
- Junior Giants Baseball & Softball
- NFL Flag Football
- Aquatics

Visit the City's [website](#) for more information.

Friday Night Bingo at the Senior Center



COMMUNITY EVENTS & RECREATION



MUSIC ON MAPLE

ROCK THROUGH THE AGES

THURSDAY
MAY 16
6PM



HEAD DOWN TO N MAPLE AVE FOR OUR FIRST MUSIC ON MAPLE EVENT OF THE SUMMER! ROCK N ROLL ALL NIGHT TO HITS THROUGH THE AGES. DRESS AS YOUR FAVORITE ROCK ICON FOR A CHANCE TO WIN A PRIZE!

- Music on Maple
- Movie in the Park
- Park-a-Palooza

- Doxey Park Cricket Pitch Ribbon Cutting
- First Go Skateboarding Day event at the Skate Park



CITY OF MANTECA

YEAR-IN-REVIEW

2024

DEVELOPMENT SERVICES

BUILDING

- New permitting software launched in November 2024
- Building inspections – YTD – 21,024
- Building permits – YTD – 4,708



PLANNING

PROJECTS RECENTLY APPROVED

- Approved General Plan Update
- Housing Element
- Number of residential projects in the development pipeline:
 - 11 residential projects under review encompassing approximately 580 multi-family & 1,269 single family units.
- Number of non-residential projects in the pipeline:
 - 15 non-residential projects under review encompassing service commercial, retail, industrial warehouse, and light manufacturing.
- Long Range Plans in Progress:
 - Climate Action Plan
- Long Range Plans Completed:
 - 6th Cycle Housing Element
 - 2043 General Plan Update
 - Downtown & Commercial mixed-use Zoning Code update



CURRENT PLANNING

- Planning Commission passed a total of 33 resolutions and a total of 50 entitlements that included: an Annexation & Rezoning, Rezones, General Plan Amendments, Tentative Maps, Site Plan reviews, and Use Permits.
- Planning staff reviewed and processed a total of 14 entitlements in the 2024 calendar year.



CITY OF MANTECA

YEAR-IN-REVIEW

2024

DEVELOPMENT SERVICES

ECONOMIC DEVELOPMENT

FAMILY ENTERTAINMENT ZONE(FEZ)

- The FEZ Master Plan was started.
- Attracts nearly 1.4 million annual visitors.
- Improved access via a new Highway 120 interchange in 2024.



Updates:

- Public Safety Annex Opened
- W Yosemite Ave Street Repaved
- Deaf Puppy Comedy Club Opened
- Hosted "Music on Maple" Event

DOWNTOWN MANTECA FORMATION

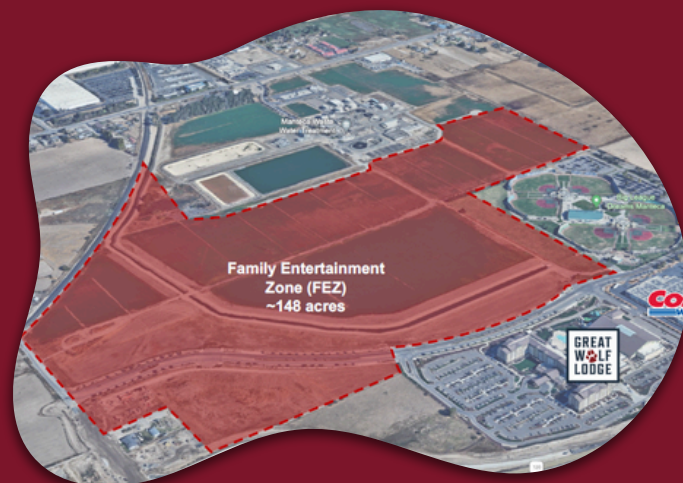


GRUPE HUBER ACQUIRES THE PROMENADE SHOPS AT ORCHARD VALLEY



Grupe Huber acquired The Promenade Shops at Orchard Valley, a 54-acre shopping center anchored by Bass Pro Shops, AMC Theatres, JC Penney, and Valley Fitness.

COMING SOON



- FEZ Prelim Site Plan
- Union Crossing
- Manteca Crossing
- Fiber Master Plan
- Loma Property



CITY OF MANTECA

YEAR-IN-REVIEW

2024



POLICE DEPARTMENT

2024 PATROL STATS

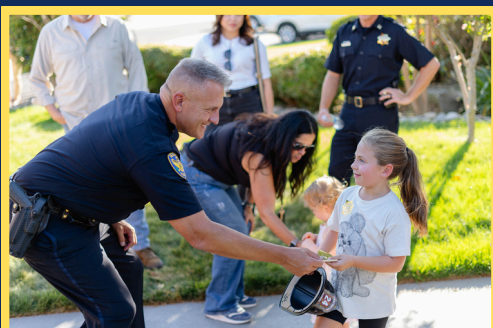
- Total Incidents – 41552
 - Calls for Service – 30429
 - Officer Initiated Incidents – 11123
- Police Reports Written – 6022
 - Crash Reports – 356
- Total Arrests – 2230
 - Adult – 2162
 - Juvenile – 68
- Citations issued – 4487

2024 DISPATCH STATS

- Total 911 calls– 27,260
- Non-Emergency– 109,983
 - Inbound– 84,097
 - Outbound– 25,886
- Total– 137,243
- Average time to answer a 911 call – 99.66% are answered within 15 seconds.

HIGHLIGHTS

- MPD is now a Certified Autism Response Department.
- Completed Strategic Plan for the Police Department.
- Chief Stephen Schluer Sworn in.
- Promoted Salvador Montero to Sergeant.
- Officer Matt Smith received the Rotary Officer of the Year Award.
- Participated in “National Night Out”
- Maintained zero-tolerance gang and drug enforcement.
- Ensured timely responses to service requests.
- Strengthened community ties through outreach and policing programs.
- Participated in the “Every 15 Minutes” campaign on DUI dangers.





CITY OF MANTECA

YEAR-IN-REVIEW

2024



FIRE DEPARTMENT

2024 INCIDENT DATA

Total Incidents - 11,295

- Fire calls - 470
- EMS Calls - 7,412
- Other Calls - 3,413

2024 TEMPORARY RESIDENT DATA

Total Incidents - 909

- Fire calls - 173
- EMS Calls - 502
- Other Calls - 234



HIGHLIGHTS

- Launched the Autism Decal program in partnership with MPD to help first responders identify individuals with Autism.
- Secured equipment for the new Aerial Tiller Truck.
- Weed Abatement officially started on May 1st.
- Firefighters assisted with the annual Thanksgiving Dinner at Golden West School.
- Local 1874 raised nearly \$2,500 at the Mustache Bash for the Stair Climb Team supporting the Leukemia Society.
- Therapy dog Nova: Nova joined the department to provide emotional support for firefighters and the community.
- Retirements: Assistant Fire Chief Bill Canfield, Senior Engineer Mike Hohn, and Firefighter Tom Solorzano retired after decades of dedicated service.
- Annual Santa Run: December 9th to 13th, firefighters escorted Santa through neighborhoods, spreading holiday cheer.





CITY OF MANTECA YEAR-IN-REVIEW 2024

CITY ATTORNEY'S OFFICE

ANTI-LOITERING ORDINANCE

- A new Chapter was added to the Manteca Municipal Code.
- Property owners and businesses can now post signs prohibiting trespassing and loitering.
- Individuals who violate these signs may face a misdemeanor.

PROMOTIONS & ADDITIONS

- Bee Speer has been promoted from Legal Assistant to Executive Legal Assistant/Paralegal
- Welcomed Riana Daniel as our new Staff Counsel.

UPDATE TO FIREWORKS

- The initial fine for Chapter 8.08 violations is now \$1,000 (previously \$750).
- Fireworks discharge is prohibited in specified locations like streets, sidewalks, and shopping centers.
- The definition of "responsible party" includes those whose agents or contractors violate the chapter and extends to property owners for violations on their property.



GETTING INVOLVED WITH THE COMMUNITY

David organizes community events like UOP basketball, Stockton Ports, Del Webb softball, and Second Harvest food drives, highlighting local engagement.

YOUR CITY ATTORNEY'S OFFICE





CITY OF MANTECA YEAR-IN-REVIEW 2024

CLOSING STATEMENT



It's clear that we've made significant strides toward building a stronger, more vibrant community in 2024. Looking ahead to 2025, we're focused on making progress on projects that will further enhance public safety, expand community amenities, and drive economic growth. With the continued support of our City Council, City staff, volunteers, and residents, we will turn our goals into action and keep you updated along the way.

2025 is the Chinese Year of the Wood Snake—a reminder to move with focus, adapt to challenges, and embrace growth. That's exactly the mindset we'll carry as we take Manteca to the next level.

With Gratitude,

Toni Lundgren,
City Manager



CONNECT WITH US!

We encourage you to stay connected to the City of Manteca by following us on [Facebook](#), [Instagram](#), [Twitter](#), [Nextdoor](#), [LinkedIn](#), and [YouTube](#). You may also watch live and prerecorded City Council meetings [here](#).